

Homeowner's Move In Guide

Your guide to moving into your new home at Fish Creek Exchange

Purchasing a new home can be a big and exciting decision. You're about the experience the most exciting part — Moving in and finally making your house a home.

At Graywood we believe in ensuring that your home buying experience is a positive one from start to finish.

To help you better understand the move in process, we've outlined a few important pieces of information we think you'll find useful.

Your primary contact for these next steps is through

Graywood Customer Care Representative at

service@fishcreekexchange.com



STEP 1 - YOUR PRE-DELIVERY INSPECTION (PDI)

WHO FOR: Purchasers on the Agreement of Purchaser and Sale ONLY

TIME REQUIRED: 1-2 Hour Appointment at the Fish Creek Exchange Community

WHEN: Approximately 2-3 Weeks before your Possession Date

Within a week of receiving your notice of possession our team will reach out to you to schedule an appointment for your PDI – This appointment will take place approximately 2-3 weeks prior to your possession day.

At this appointment you will meet with a Fish Creek Exchange Customer Care Representative and they will take you on a tour of your home. The purpose of the PDI is to familiarize you with the functionality (i.e., plumbing, heating and electrical systems) of your home and to review the finished quality with a member of our team to ensure it meets your expected standards.

In addition to touring you through your suite or townhome, they will also take you through some of the functionality of the building and/or community so that when you move in, you're as familiar as possible with your surroundings.

Your PDI is an exciting time and gives you the opportunity to take a sneak peek at your new home! As Fish Creek Exchange is still an active construction site, safety is our top priority.

A few things to note before your PDI Appointment:

- We can only permit those who are listed as the Purchaser(s) on the Purchase and Sale Agreement attend the PDI Appointment. Don't worry, you'll have plenty of time to show off your new home once you've moved in!
- Anyone under the age of 18 cannot attend the PDI Appointment. Please ensure you make appropriate arrangements for childcare prior to your appointment.
- Please ensure you come dressed in closed toed shoes or runners and long pants (no heels or shorts/dresses/skirts). We will provide you with safety gear including hard had, visibility vest and steel toed boots.

^{*}Note – we will endeavour to complete your deficiencies prior to your move-in although this is contingent on trade availability. Any deficiencies found after possession should be conveyed to service@fishcreekexchange.com to be noted and completed as soon as possible.

STEP 2 – POSSESSION ORIENTATION

WHO FOR: Purchasers on the Agreement of Purchaser and Sale - MANDATORY

TIME REQUIRED: 1 Hour Appointment at the Fish Creek Exchange Community

WHEN: The date provided to you in your possession email

By now you will have received an email from our condominium administration team issuing you you're a possession date for your new home at Fish Creek Exchange.

Provided we have received confirmation from you lawyers that funds have been successfully transferred, you will be contacted to set up an appointment to meet with the Fish Creek Exchange Homeowner Care Representative to pick up your keys! At this time the representative will take you to your home and review any items, that were identified at the PDI meeting and ensure that all deficiencies have been rectified or determine if further follow up is required.

Any dings/scratches/scuffs that are found after this appointment (including appliances), will not be covered under the One Year Warranty.

IMPORTANT: Please ensure ALL purchasers on the Agreement of Purchase and Sale, attend this appointment as each person will be required to sign off on the Certificate of Possession. Please note that this appointment is for the person(s) on title only.

THIS APPOINTMENT IS NOT YOUR MOVE IN DATE.

STEP 3 – YOUR MOVE IN DAY FOR *CONDOMINIUM* RESIDENCE

Once you have completed your Pre-Delivery Inspection and the Possession Orientation, <u>you will need to contact the Property Management Company (listed below) to arrange access to the elevator for your move-in day.</u>

We ask that you contact Property Management at least 5 days in advance of your desired move in date. Please complete and email in NOTIFICATION OF INTENT TO MOVE IN FORM ON PAGE 7

Property Management Contact Information:

Accredited Condominium Management Services LTD. Sean Deley – Condominium Consultant (ACMS)

Email: sean@acms.ca

Direct: (403) 253-7525 ext. 4215

Property Management will work with you to determine a suitable time for you to move in. Please note:

• You will have a 2-hour window to access the elevator

• Windows between: 4pm-6pm and 6pm – 8pm on weekdays

8am - 3pm on weekends

- All elevator bookings are subject to a \$100 refundable damage/key deposit
- Given the volume of move ins, it is important to note that we are not able to accommodate booking changes or time extensions to elevator access once booked.
- If you attempt to move in without a previously arranged booking, or fail to provide the \$100 deposit, you will be subject to an automatic \$100 fine.

ADDITIONAL MOVE IN/OUT POLICIES FOR CONDOMINIUM OWNERS

- 1. The elevator protecting pads will be set up. This is done by the Janitorial Contractors so notice is necessary to set this up.
- 2. All Owners wishing to move in/out are required to pick up the elevator key which will be used to hold the elevator doors open. The key pick-up location will be disclosed upon booking your move in.
- 3. There is a \$100.00 elevator key deposit, payable by cheque made out to Fish Creek Exchange. The deposit will be returned upon the return of the elevator key. The key can be picked up at the address below, after confirmation that the elevator is available.

- 4. Any damage to the walls, the elevators or common areas will be charged back to the Owners. Owners should check with ACMS before releasing the damage deposit to the tenants leaving the buildings.
- 5. Any garbage, unwanted possessions or furniture abandoned or improperly disposed of will result in a \$150.00 fine and the cost of having the items removed charged back to the unit.

STEP 3 – YOUR MOVE IN DAY FOR *TOWNHOME* RESIDENCE

Once you have completed your Pre-Delivery Inspection and the Possession Orientation, <u>you will need to contact the Property Management Company</u> (listed below) to book a move in date.

We ask that you contact Property Management at least 5 days in advance of your desired move in date. Please complete and email in NOTIFICATION OF INTENT TO MOVE IN FORM ON PAGE 7

Please note that Fish Creek Exchange is an active construction site. It is important that you arrange this date with the Property Manager so that they can ensure the site is clear and safe to accommodate any moving vehicles. For your convenience and safety, it we will want to ensure there are only a limited number of townhome move ins each day.

<u>Property Management Contact Information:</u>

Accredited Condominium Management Services LTD. (ACMS)

Sean Deley – Condominium Consultant ACMS

Email: sean@acms.ca

Direct: (403) 253-7525 ext. 4215

Property Management will work with you to determine a suitable time for you to move in. Please note:

• We ask that you do your best to keep your move in to a 3-hour window.

• Windows between: 3pm-6pm and 6pm – 9pm on weekdays

8am - 5pm on weekends



Earning your trust.

Every day.

NOTIFICATION OF INTENT TO MOVE-IN/OUT

(Please e-mail to accreditedmgt@gmail.com 5 days before move-in/out) Date of Move I/we, ______ , Owner(s) of unit _____ at Fish Creek Exchange have read the Move-In/Out Policies and acknowledge that I/we am (are) responsible for any damages, costs or fines due to Bylaw violations incurred during our and/or our tenant(s)' move. We will require the elevator on 201 . Print Name Signature Date Print Name Signature Date Key returned on Deposit Refunded on _____ Signature:_____ (acknowledging receipt of deposit) Accounting Signature:_____

ACCREDITED CONDOMINIUM MANAGEMENT SERVICES LTD 8, 11010-46 Street SE. Calgary. AB T2C 1G4 - Phone (403) 253-7525 - Fax (403) 253-0673

MOVE IN TIPS

Your new home will require you to set up accounts for Electricity, Gas (townhomes only), Water (townhomes only), phone and TV. You should also contact Canada Post to receive information for the access to your mail-box.

UTILITIES

Electricity and Gas

ATCO Energy - 1-844-687-2826 www.atco.com/en-ca/energy.html

Electricity, Gas and Water

Enmax (City of Calgary) - 310-2010 www.enmax.com/home

or

Encor by EPCOR - 1-800-667-2345 www.epcor.com/products-services/encor/Pages/default.aspx

Phone, Cable and Internet

Shaw Direct 1-888-472-2222 www.shaw.ca/store/ - See flyer below

Mail

Canada Post - www.canadapost.ca/cpc/en/home.page

A meter reading will take place on your Closing Day to ensure accurate representation of the electricity, gas and water before the transfer to your account.

As we endeavor to complete the majority of the site prior to your Move in Date, it is important to note that there will be construction ongoing. All trades will be instructed to adhere to the noise bylaw of the City of Calgary.

MOVE IN CONTACT LIST – FISH CREEK EXCHANGE

Property Management

Accredited Condominium Management Services LTD. 11010 46 St SE Calgary, Alberta T2C 1G4

Sean Deley – Condominium Consultant (ACMS)

Email: sean@acms.ca

Direct: 403) 253-7525 ext. 4215

Fish Creek Customer Care – for Warranty and Service requests

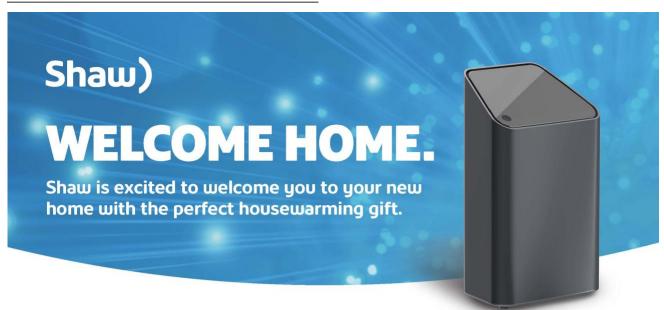
Email: service@fishcreekexchange.com

After Hours Emergency: (403) 253-7525

Emergency Information – In case of an emergency, please dial the appropriate number below

- Fire/Police Ambulance 911
- Fire Non-Emergency -403-264-1022
- Police Non-Emergency 403-266-1234
- Poison Control 403-944-1414
- Enmax 403-514-6100
- Atco Gas 403-245-7222

SHAW PROMOTIONAL PACKAGE



EXCLUSIVE NEW CUSTOMER OFFER

Price guarantee with a 2-year ValuePlan.2

FIBRE+ GIG'
\$85/mo'
FOR 24 MONTHS

\$115/mo. regular rate

SAVE \$720 ON A 2-YEAR VALUEPLAN WITH FIBRE+ INTERNET."

Fibre+ Gig Internet gives you faster gaming, streaming and surfing without worrying about the quality of your connection.¹



BRIGHTER TOGETHER

Save hundreds when you add Mobile to your Fibre+Internet.¹⁰ Choose By The Gig, Unlimited, or both, so everyone gets what they want.

See in store for more details.

MOBILE PLANS STARTING FROM:

SO BY THE GIG

Add Rollover Data¹³ for just \$10/GB. When you use less, you should pay less. If you're mostly on WiFi, you can save big with By The Gig. Then rollover any data you don't use. Unlimited talk and text¹⁴ included.

\$45^{mo®} UNLIMITED 25GB FAST LTE

Want unlimited data? No sweat. Shaw's Unlimited plan is a bright price — just \$45/mo per line. Unlimited talk and text¹⁴ included.

A one-time connection fee of \$20 applies to each new line activation or hardware upgrade

NO CONTACT INSTALL WITH SELF CONNECT

BRIGHTER TOGETHER

Add totally next-level TV to your Internet package.



Shaw TV5



Netflix, YouTube, Crave and Amazon Prime Video are all integrated into the Shaw TV experience.8 Search your shows using your voice.



Access KidsZone which includes detailed ratings for kids content and parental control locks.



Our sleek 4K wireless player lets you place your TV anywhere, without worrying about messy cables.

Shaw TV app9



Watch live sports on-the-go so you never miss



With On Demand kids shows, the whole family can stay entertained.



Access and download your recorded shows from anywhere.



Shaw Home App5

The Shaw Home app is included in all our Fibre+ Max plans and is the key to your smart home. Control your WiFi by setting usage limits, parental controls, dinner time and bedtime schedules, all by user profile or device.



Shaw WiFi Pods⁶

Expand your WiFi coverage and help eliminate dead spots using the latest mesh technology with plug-and-play Fibre+ WiFi pods.

Add pods to your package for \$10/mo.



Shaw Network Security7

Protect your WiFi network and connected devices against network threats so you can have peace of mind. Add home network protection to your package for \$6/mo

Email us today at myhome@sjrb.ca or call 1-888-817-8997. code: 0220







"When you sign up for Fibre+Gig Internet, \$720 in savings applies only on a 2-year ValuePlan. Offer subject to change or cancellation without notice. Taxes, government fees and pay-per-use charges are extra.

1. Connection speeds may vary based on modem equipment, client device capability, building wiring, internet traffic and environmental conditions.

2. The 2-year ValuePlan is available as an internet only agreement or internet and TV agreements require a minimum service level of Total TV and Internet 25 over the term of the agreement. If you have signed an internet and TV agreement required to maintain a minimum level of service of Internet 25 over the term of the agreement. Customers that have chosen a 2-year ValuePlan will receive a price guarantee on those base service(s). The monthly fees payable for the price guaranteed base service(s) during month 1 through 24 will remain fixed and not nicrease during the stated terms as a result of normal rate increases applying the capability of the price guarantee of retails, which must business to 55 have 1 V with Fibre+ Gig 2-year ValuePlan multiplied base service(s) during month 1 through 24 will remain fixed and not nicrease apply and will be calculated based on the number of months remaining in the 2-year ValuePlan multiplied by the early cancellation fee (\$15 per month for the Internet and TV agreement). See monthly retail fee of \$55 per month per Shaw VP Valyers and VP Valyers and VP Valyer will apply. Early cancellation fee \$30 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement). Details on 2-year ValuePlan multiplied by the early cancellation fee \$30 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement of \$20 per month for the Internet and TV agreement of \$20 per month fo

nay be new or refurbished. Equipment not purchased by you must be returned to Shaw if any of your services are cancelled. If your offer includes Shaw IV equipment with wireless 4K players, a maximum of five (6) TVs can be connected, requiring five (6) Shaw TV Players. You may not resel any Shaw services.

5. Certain Shaw features are only available in select regions. Possible features include, but are not limited to, the Shaw Home app and the ability to pause WiFi on devices, the Shaw TV vioice remote, wireless set-top box, additional IP channels, and the ability to download recordings to-go.

6. Shaw Tiese wifi Flosd are only available in consistent sizes by region. Shaw Network Security is only available to customers with a Shaw Gateway modern of the final properties of the security of the devices you connect to, the common does not include tax.

7. Shaw Network Security availability varies by region. Shaw Network Security, and other related network management, content filtering, parental controls, internetWiFi access controls, network security, and other related network management, content filtering, parental controls, internetWiFi access controls, network security, and other related network management tools included in Shaw Network Security are not guaranteed and may experience disruption, inaccurate or inconsistent results, and other limitations impacting performance.

8. Watching Netflix, You Libe and Prime Video on Shaw TV uses on Shaw TV uses on the second of the security of the devices you content to the control of the security of the devices you content to a control of the security of the devices you content of the control of the security of the devices you content of the control of the security are not guaranteed and may experience disruption, inaccurate or inconsistent results, and other limitations inspecting performance.

8. Watching Netflix, You Libe and Prime Video on Shaw TV uses on the security of the devices you content on the security of the security of the devices you content on the securit

<u>Please review and fill out the out pages 11-19 to complete your condominium corporation registration documentation.</u>

FISH CREEK

EXCHANGE

TO THE OWNERS OF FISH CREEK EXCHANGE

CCN NO. 1910382

Welcome to the group of condominium corporations professionally managed by Accredited Condominium Management Services Ltd. (ACMS).

ACMS is very pleased to have been contracted as your new management company effective January 1, 2019. We will work hard to see that you get quality service, not only from us, but also from each and every person who comes on to your property to perform work.

IMPORTANT CONTACT INFORMATION:

Address: ACMS

8, 11010 – 46 Street SE

Calgary, AB T2C 1G4

Office Hours: 8:00 am to 4:30 pm Monday through Friday

Telephone: (403) 253-7525 ext. 4206

Fax: (403) 253-0673

Email: sean@acms.ca

Emergency Procedure: In the event of an emergency after working hours the answering service

for ACMS will respond through the normal office phone number (403) 253-7525

We respectfully request that, in order to protect the privacy of your Board members and to enable the Board to function as efficiently as possible, all inquiries of a non-emergency nature that require a board decision be made in writing and forwarded to our office at the address shown below.

Part of living in a condominium not only means the sharing of expenses, but also the sharing of the environment. Therefore, all Owners are urged to read their Bylaws, particularly the Use and Occupancy section that details the policies of the Corporation as well as the rights and responsibilities of all Owners. Should you have any questions pertaining to these Bylaws, please take the time to call your condominium consultant.

A copy of the current approved operating budget is enclosed with this package. To assist with the new financial arrangements we must undertake together, the following two payment options for remittance of your condominium contributions are offered:

REMITTANCE OF CONDOMINIUM CONTRIBUTIONS:

The Board of Directors encourages each Owner to select the preauthorized payment method as the Corporation only collects condominium contributions to pay the day to day expenses for the common area. Preauthorized payments assist in assuring that the funds are available as required. This method is also a convenience to each Owner as it saves you postage or cheques costs.

1) Payor's PAD (Pre-Authorized Debit Agreement):

- 1. As we are unable to set up PAD in time to include the January 1, 2019 condominium contribution payment we request that you send in a <u>cheque</u> for your January 1, 2019 contribution, made payable to 'Fish Creek Exchange, CCN No.______'
- 2. Send a second blank cheque marked "VOID" which will be used to set up the banking procedure effective February 1, 2019.
- 3. Automatic Debit can only be initiated on the first of every month. <u>DUE TO THE CHANGE IN MANAGEMENT ALL PAD's MUST BE REGISTERED. THEREFORE, ALL INDIVIDUALS WISHING TO GO</u>
 ON PAD MUST SUBMIT THE ENCLOSED FORMS. OR;

II) Postdated Cheques:

- 1. For the fiscal year we require twelve (12) postdated cheques for January 1, 2019 to December 1, 2019.
- 2. Kindly make all cheques payable to 'Fish Creek Exhange, CCN No._____and mail them to the ACMS office. PLEASE ENSURE YOUR UNIT NUMBER IS RECORDED ON ALL CHEQUES.

All condominium contributions are due and payable on the first day of each month as detailed in the Corporation's Bylaws. As the Condominium Corporation must meet its financial obligations promptly we solicit your cooperation in this matter.

All Owners are encouraged to ensure that they carry adequate personal content insurance to protect their personal belongings and third-party liability coverage. You may wish to consult your own insurance agent to inquire about an insurance rider available for purchase that will cover you in the event of a claim that would cause the deductible portion of the property insurance to be charged back against the Owner. The Master Policy carried by your Condominium Corporation covers all the buildings, including betterments and improvements made to the units by the Owners, and the common property comprising Fish Creek Exchange Condominium.

OWNER INFORMATION FORM:

In order to update all records in our system we are enclosing an Owner Information Form that we request you complete and return by mail or as a scanned attachment via email. This information is kept by ACMS and is strictly confidential. Due to the *Privacy Act* ACMS must obtain your written approval to be able to correspond with you via email (which also reduces postage costs to the Corporation.)

Should you have any questions or concerns regarding Fish Creek Exchange please do not hesitate to contact the undersigned, in writing, at the address shown herein or by email to sean@acms.ca.

Thank you in advance for taking the time to complete the enclosed forms and for your cooperation in this matter.

FOR THE OWNERS – FISH CREEK EXCHANGE

Sean Deley

Condominium Consultant

encls: Owner Information Form

Preauthorized Payment Debit Agreement (PAD) (2 pages)

Fish Creek Exchange

Condominium Corporation No. ___

30 & 71 Shawnee Common SW & Shawnee Common SW Calgary, AB T2Y 0R1

Owner Information Form

<u>IMPORTAN</u>T: PLEASE ENSURE THIS FORM IS FILLED OUT AND RETURNED TO OUR MANAGEMENT COMPANY NO LATER THAN 10 DAYS AFTER MOVE-IN. COMPLETE INFORMATION IS REQUIRED.

PLEASE PRINT CLEARLY

UNIT #:	OWNER OCCUPIED:	□ YES	□NO
OWNER NAME(S):			_
OWNER ADDRESS:(IF OFFSITE):			_
OWNER PHONE NUMBER(S) :			_
OWNER EMAIL: (It becomes the responsibility of the Owner to notify our offi	ce of any email change)		_
PERMISSION TO EMAIL YOU: In accordance with the <i>Condomini</i> TO ACCEPT SERVICE OF ANY NOTICES REQUIRED TO BE GIVEN LExchange		•	
Would you like to email-subscribe to the ACMS Newsletter?	□ YES □ NO)	
OWNER(S) SIGNATURE(S)I	DATE:		

ACCREDITED CONDOMINIUM MANAGEMENT SERVICES LTD.

8, 11010 – 46 Street SE, Calgary, AB T2C 1G4

Phone (403) 253-7525 Fax (403) 253-0673 Email: sean@acms.ca

Pre Authorized Debit Form

"The Name of your Condominium Corporation"

PAYEE:

I (we) acknowledge that this authorization form is provided for the benefit of the Payee (identified hereinafter) and my financial institution as is provided in consideration of my financial institution agreeing to process debits against my account in accordance with the Rules of the Canadian Payments Association.

c/o Accredited Condominium Management Services Ltd.
8, 11010 - 46 Street SE, Calgary AB., T2C 1G4
I (we) warrant and guarantee that all persons whose signatures are required to sign on this account have signed the agreement below.
I (we) hereby authorize the Payee identified above to draw on my (our) account number with my (our) financial institution on the FIRST of each Calendar month, for the following purpose:
Condominium fee payment
This authorization may be cancelled at any time upon notice by me (us). I (we) acknowledge that, in order to revoke this authorization, I (we) must provide notice of revocation to the Payee.
I (we) acknowledge that provision and delivery of this authorization to the Payee constitutes delivery by me (us) to
I (we) acknowledge that, in order to be reimbursed, a declaration to the effect that an error took place, must be completed and presented to the branch of my (our) financial institution either up to and including 90 calendar days in the case of a
"personal/household" preauthorized debit, after the date on which the payment in dispute was posted to my (our) account.
I (we) acknowledge that a claim on the basis that the Payor's Authorization was revoked, or any other reason, is a matter to be resolved solely between the Payee and myself (ourselves) when disputing any preauthorized debit after 90 calendar days in the case of a "personal/household" preauthorized debit.
I (we) understand and accept this preauthorized debit plan and wish to enroll therein. Furthermore, I (we) agree that any perso information that might be contained in this Payor's Authorization may be disclosed to the Payee's financial institution, to the extendation that such disclosure is directly to and necessary for the proper application of Rule H1 of the Canadian Payments Association.
I (we) have certain recourse rights if any debit does not comply with this agreement. For example, I (we) have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD Agreement. To obtain more information on recourse rights, I (we) may contact my (our) financial institute or visit
PAYMENT TYPE (Choose one only)Personal PADBusiness PAD
<u>X</u>
Signature (as it appears on the cheques) Date

Signature (as it appears onthe cheques)	Date
X	

Condominium Complex Name, Unit Number and Phone Number

**Should this form not be received by ACMS by the 15 th of the month, I (we) authorize ACMS to withdraw the funds in arrears on the 1 st of the following month.					
**		**	<u>\$</u>		
Signature		Daytime Phone Number	Amount to withdrawal		
Date NOTE:	preauthorized cheques are to	ancelled/void) cheque from your finar be drawn on a joint account or if seve ned by all the co-signers involved.			

ALL OWNERS PLEASE TAKE TIME TO READ THIS IMPORTANT NOTICE REGARDING

PAYMENT OF MONTHLY CONDOMINIUM CONTRIBUTIONS

Please choose one of the following options for payment of monthly condominium contributions. You can either:

- A. Pay your monthly condominium contributions by sending twelve post-dated cheques to ACMS and made payable to your condominium corporation name, or your condominium corporation plan number; or
- B. Fill in and sign the attached "PAYOR'S PAD (PRE-AUTHORIZED DEBIT) AGREEMENT" form and forward it together with a cheque marked "void" to our office.

Please ensure that:

- A. Your **unit number** (that you are paying condominium contributions on) **and the condominium corporation name or plan number**, are clearly marked on your cheque or form; and
- B. If you opt for PAD (pre-authorized Debit), ensure the completed "PAYOR'S PAD (PRE-AUTHORIZED DEBIT) AGREEMENT" form AND your "void" cheque are both returned to ACMS by no later than the 15th of the month. This will provide ACMS with sufficient time to set up the accounts so that they are active by the 1st of the following month. Please enclose a cheque for payment of contributions if you know your pre-authorized Debit Agreement is not going to be received by the ACMS office prior to the 15th of the month.

<u>Please note:</u> Condominium contributions are due and payable on the 1^{st} of every month. Under the preauthorized debit plan your account will be debited on the <u>first of every month</u> only.

ACMS trusts that you will find this choice of service both beneficial and convenient. You can start or opt out of the "preauthorized debit plan" at any time you desire. ACMS looks forward to providing you with convenient and prompt service for all your condominium requirements.